



Vyntus™ Protect

Service Programs

Breathe easy knowing your Jaeger products are cared for by our expert team of service professionals.



Effortless Efficiency:

Vyntus™ Protect Service Solutions for Patient-Centered Care

With the rise in cardiopulmonary diseases, PFT and CPET labs are facing higher patient volumes. To keep up with the demand, it's essential that diagnostic equipment stays accurate and operational. Programs that ensure optimal equipment uptime help labs meet their busy schedules and deliver timely care without delays.

Our Vyntus™ Protect Service Solutions are designed to maximize equipment uptime, tailored to your organization's needs. Backed by expert service professionals, our goal is to partner with you in keeping your valuable diagnostic services running smoothly for the patients and providers you serve.



Which program is right for you?

ESSENTIAL PROGRAM

- Access a dedicated priority support line for fast and efficient issue resolution.
- All system components, including the O2 cell, PCs, printers, and monitors, are covered and supplied by Jaeger for seamless integration.
- Next-business-day delivery of replacement part ensures minimal downtimes, with shipping costs included.

PREMIUM PROGRAM

- Access a dedicated priority support line for fast and efficient issue resolution.
- All system components, including the O2 cell, PCs, printers, and monitors, are covered and supplied by Jaeger for seamless integration.
- Next-business-day delivery of replacement part ensures minimal downtimes, with shipping costs included.
- On-site repairs within 3 business days (BD), covering labor, travel, and parts, according to our terms and conditions.
- Ensure accuracy with 3L calibration syringe recertification or replacement included.

PREMIUM PLUS PROGRAM

- Access a dedicated priority support line for fast and efficient issue resolution.
- All system components, including the O2 cell, PCs, printers, and monitors, are covered and supplied by Jaeger for seamless integration.
- Next-business-day delivery of replacement part ensures minimal downtimes, with shipping costs included.
- On-site repairs within 3 business days (BD), covering labor, travel, and parts, according to our terms and conditions.
- Ensure accuracy with 3L calibration syringe recertification or replacement included.
- Receive an annual system quality certification from a certified Jaeger Field Service Engineer, ensuring your system performs at its best.



Choose from three Protect Service Programs to cover your Vyntus™ equipment. For Vyntus™ ONE and CPX customers, you can also add optional coverage for your exercise accessories such as bikes, treadmills and ECG.

When you purchase a multi-year program:

- **SAVE UP TO 12%** on program pricing
- **LOCK IN A FIXED ANNUAL RATE** and avoid annual price increases

Choose the plan that best aligns with your needs.

Offering	Essential	Premium	Premium Plus	CPET Accessories Protection (bikes, treadmills, ECG, blood pressure monitors and pulse oximeters)
Priority Technical Support Line	•	•	•	
All system parts ¹ including O2 cell purchased from Jaeger	•	•	•	•
PC, printers and monitor coverage	•	•	•	
Parts Delivery (incl. Shipping cost) ²	Next day	Next day	Next day	•
On-site repair response time (incl. Labor, travel and parts)		Within 3 BD	Within 3 BD	•
3L calibration syringe recertification or replacement ³		•	•	
Annual System Quality Certification by a Certified Jaeger Field Service Engineer			•	

- ¹ annual parts allowance applies for some compents, see full program description for details. Does not cover consumables and exercise supplies such as exercise masks, headgear, ECG electrodes etc.
- ² Order must be placed by 1pm PT for next day delivery, otherwise shipment will be made the following day.
- ³ Case must be logged before 1pm PT to be meet on-site service response times.

We are committed to protecting your investment.

Avoid unexpected expenses

Repair coverage for all system components, computers, monitors, and printers is available in our Premium and Premium Plus programs, offering enhanced protection. Additionally, all service parts are included in every program for your convenience.

Receive expedited shipping for parts and priority scheduling for on-site service


Vyntus™ Protect contract customers take top priority. Our goal is to get parts and a technician to you fast, especially when your system is down.

Save on frequently used parts and services

When fully leveraged, program discounts will provide significant savings per program.



Jaeger Medical America, Inc.
14050 Rebecca St, Bldg 4
Moreno Valley, CA 92553
USA

 Vyair Medical GmbH
Leibnizstrasse 7
97204 Hoechberg
Germany

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