

# PRODUCT SECURITY BULLETIN



Important information - Please read and keep

## Subject: Vmax™ - Windows 10 & 11 Security Update Compatibility

Date: 2026-06-30

### Background

Microsoft is identifying Operating System (OS) and native Microsoft application-level vulnerabilities which impact the Windows 10 & 11 OS which is part of the environment in which Jaeger's Vmax™ software runs.

While these vulnerabilities do not impact Vmax software directly, changes made by Microsoft to remediate these issues may cause compatibility issues with Vmax.

### How Microsoft Is Responding

Microsoft regularly publishes new builds for its Windows OS, called Quality Updates. The Quality Updates may contain important Security Updates for vulnerabilities in the Windows OS.

Each Quality Update contains the cumulative changes of all previously released updates.

All Windows OS versions have a defined "End of Life" (EOL) date after which Microsoft will not release any more Quality Updates for a version.

For details on Quality Updates and EOL dates, please see Microsoft's Windows release health website

<https://learn.microsoft.com/en-us/windows/release-health/> and the Windows Lifecycle FAQ

<https://learn.microsoft.com/en-us/lifecycle/faq/windows>.

### How Jaeger Is Responding

Jaeger's Vmax™ software has been validated for use with Microsoft Windows 10 & 11 version **22H2 and 25H2** respectively. Specific patches have been tested for compatibility and may be installed without compromising Vmax™ operation, which are detailed in the following sections. Vmax™ is reaching end of support on July 31, 2027, and as a result, Jaeger will no longer perform compatibility tests beyond that date.

# PRODUCT SECURITY BULLETIN



Important information - Please read and keep

## Windows 11 Compatibility Test Results

Release date	Windows 11 build	Relevant Microsoft KB	Security updates in build	Vmax compatibility	Notes
9-Jun-2026	25H2: 26200.8655 24H2: 26100.8655	<a href="#">KB5094126</a>	Yes	28-8 ✓	
8-Jul-2025	24H2: 26100.4652 23H2: 22631.5624	<a href="#">KB5062553</a> <a href="#">KB5062552</a>	Yes	28-8 ✓	See (1)
11-Mar-2025	24H2: 26100.3476 23H2: 22631.5039	<a href="#">KB5053598</a> <a href="#">KB5053602</a>	Yes	28-8 ✓	
10-Dec-2024	23H2: 22631.4602	<a href="#">KB5048685</a>	Yes	28-8 ✓	
12-Nov-2024	23H2: 22631.4460	<a href="#">KB5046633</a>	Yes	28-8 ✓	
8-Oct-2024	23H2: 22631.4317	<a href="#">KB5044285</a>	Yes	28-8 ✓	
10-Sep-2024	23H2: 22631.4169	<a href="#">KB5043076</a>	Yes	28-8 ✓	
13-Aug-2024	23H2: 22631.4037	<a href="#">KB5041585</a>	Yes	28-8 ✓	
11-JUN-2024	23H2: 22631.3737	<a href="#">KB5039212</a>	Yes	28-8 ✓	
12-DEC-2023	23H2: 22631.2861	<a href="#">KB5033375</a>	Yes	28-8 ✓	Initial test on Win11

### Compatibility test notes

(1) Microsoft Windows 11 23H2 has reached “End of Life” (EOL) status as of 11-NOV-2025.

# PRODUCT SECURITY BULLETIN



Important information - Please read and keep

## Windows 10 Compatibility Test Results

Release date	Windows 10 build	Relevant Microsoft KB	Security updates in build	Vmax compatibility	Notes
12-May-2026	22H2: 19045.7291	<a href="#">KB5087544</a>	Yes	28-8 ✓	
8-Jul-2025	22H2: 19045.6093	<a href="#">KB5062554</a>	Yes	28-8 ✓	
11-Mar-2025	22H2: 19045.5608	<a href="#">KB5053606</a>	Yes	28-8 ✓	
10-Dec-2024	22H2: 19045.5247	<a href="#">KB5048652</a>	Yes	28-8 ✓	
10-Sep-2024	22H2: 19045.4894	<a href="#">KB5043064</a>	Yes	28-8 ✓	
13-Aug-2024	22H2: 19045.478	<a href="#">KB5041580</a>	Yes	28-8 ✓	
11-JUN-2024	22H2: 19045.4529	<a href="#">KB5039211</a>	Yes	28-8 ✓	See (2)
11-APR-2023	22H2: 19045.2846 21H2: 19044.2846	<a href="#">KB5025221</a>	Yes	28-7c ✓ (incl. SentrySuite 3.20 MP6 Premium Package)	
14-DEC-2021	21H1: 19043.1415	<a href="#">KB5008212</a>	Yes	28-7b ✓ (incl. SentrySuite 3.20.2 Premium Package)	See (1)
12-OCT-2021	20H2: 19042.1288	<a href="#">KB5006670</a>	Yes	28-7b ✓ (incl. SentrySuite 3.20.2 Premium Package)	
14-SEP-2021	20H2: 19042.1288	<a href="#">KB5005565</a>	Yes	28-7b ✓ (incl. SentrySuite 3.20.2 Premium Package)	
10-AUG-2021	20H2: 19042.1165	<a href="#">KB5005033</a>	Yes	28-7b ✓ (incl. SentrySuite 3.20.1 Premium Package)	
13-JUL-2021	20H1: 19041.1110	<a href="#">KB5004237</a>	Yes	28-7b ✓ (incl. SentrySuite 3.20.1 Premium Package)	
06-JUL-2021	20H1: 19041.1083	<a href="#">KB5004945</a>	Yes	28-7b ✓ (incl. SentrySuite 3.20.1 Premium Package)	
11-MAY-2021	20H1: 19041.985	<a href="#">KB5003173</a>	Yes	28-7b ✓ (incl. SentrySuite 3.20.1 Premium Package)	

# PRODUCT SECURITY BULLETIN



Important information - Please read and keep

Jaeger recommends installing any relevant security updates that have been tested as compatible per the compatibility test results table above.

## Compatibility test notes

- (1) This will be the last Windows update released by Microsoft for Windows 10 20H1, which has reached "End of Life" (EOL) status as of 14-DEC-2021.
- (2) This will be the last Windows update released by Microsoft for Windows 10 21H2, which has reached "End of Life" (EOL) status as of 13-JUN-2023.

## Generic controls

- Ensure your data has been backed up and stored according to your individual process and that your disaster recovery procedures are in place.
- Update your anti-virus and malware protection, where available.

For Product or site-specific concerns, contact your Jaeger Service Representative.

For more information on Jaeger's proactive approach to Product Security and Vulnerability Management, contact us at [productsecurity@jaegerdx.com](mailto:productsecurity@jaegerdx.com) or visit <https://www.jaegerdx.com/en/product-data-security-communications>.