

# PRODUCT SECURITY BULLETIN

Important information - Please read and keep



## Subject: SentrySuite™ Software – Windows OS Quality Update Compatibility

Date: 2026-06-10

### Background

Microsoft has identified native Microsoft application-level vulnerabilities that impact the Windows 10 and 11 OS, which are part of the environment in which our SentrySuite™ software runs.

While these vulnerabilities do not impact SentrySuite™ software directly, changes made by Microsoft to remediate these issues may cause compatibility issues with SentrySuite™ software.

### How Microsoft Is Responding

Microsoft regularly publishes new builds for its Windows OS, called Quality Updates. The Quality Updates may contain important Security Updates for vulnerabilities in the Windows OS.

Each Quality Update contains the cumulative changes of all previously released updates.

All Windows OS versions have a defined “End of Life” (EOL) date after which Microsoft won’t release any more Quality updates for a version.

For details on Quality Updates and EOL dates, please see Microsoft’s Windows release health website

<https://learn.microsoft.com/en-us/windows/release-health/> and the Windows Lifecycle FAQ

<https://learn.microsoft.com/en-us/lifecycle/faq/windows>.

### How Jaeger Medical Is Responding

As Microsoft releases new Quality Updates each version of SentrySuite™ software including latest released Maintenance Package (MP) that is compatible with the Windows OS is tested.

Each new SentrySuite™ software MP contains the cumulative changes of all previously released MPs and therefore just the latest MP is tested.


Testing is not performed on any Windows or SentrySuite™ software version considered EOL. Testing of Quality Updates which do not contain Security Updates may be delayed or skipped.

Jaeger medical recommends installing any Quality Updates that have been tested as compatible per the Windows 10 and 11 Compatibility Test Results tables below in a timely manner.

This document will be regularly updated to reflect the outcome of the compatibility tests and provide a guideline for which Quality Updates should be installed without compromising SentrySuite™ software operation.

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## SentrySuite™ Software and Windows Version – Compatibility and Testing Overview

This table explains which SentrySuite™ software version is verified and validated against which Windows version and the current test status.

Windows OS	Windows Version	Windows Pro EOL date	Jaeger Test Status	SentrySuite™ Compatibility	
				3.30	3.20
Windows 11	25H2	12-OCT-2027	Tests ongoing	yes	no
	24H2	13-OCT-2026	Tests ongoing	yes	no
Windows 10	22H2 with ESU program	14-OCT-2028	Tests ongoing	yes	yes

- SentrySuite™ software 3.30 is the only version, which is verified and validated with Windows 11.
- SentrySuite™ software 3.30 and 3.20 are currently in support phase with Windows 10 22H2 under the Extended Security Updates (ESU) program.
- SentrySuite™ software 3.10 and older versions have reached EOL.

## Windows 11 Compatibility Test Results

Version Release Date	Version: Build Number	Knowledge Base	Security Update in latest build	SentrySuite™ Compatibility	Test Results
14-APR-2026	25H2: 26200.8246	KB5083769	Yes	3.30 with MP5	Passed ✓
14-APR-2026	24H2: 26100.8246	KB5083769	Yes	3.30 with MP5	Passed ✓

## Windows 10 Compatibility Test Results

Version Release Date	Version: Build Number	Knowledge Base	Security Update in latest build	SentrySuite™ Compatibility	Test Results
14-APR-2026	22H2: 19045.7184	KB5082200	Yes	3.30 with MP5 3.20 with MP10	Passed ✓

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## Known Issues from Previous Compatibility Tests

There are no known issues from previous tests for the current supported Windows 10 and 11 versions together with the verified and validated SentrySuite™ software versions.

For Product or site-specific concerns, contact your Jaeger Medical Service Representative.

For more information on Jaeger Medical's proactive approach to Product Security and Vulnerability Management, contact us at [productsecurity@jaegerrdx.com](mailto:productsecurity@jaegerrdx.com) or visit <https://www.jaegerrdx.com/en/product-data-security-communications>.

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