

PRODUCT SECURITY BULLETIN

Important information - Please read and keep



Subject: Vyntus™ WALK Application – Samsung Tablet Update Compatibility

Date: 2026-04-27

Background

Jaeger Medical is currently supporting Samsung Galaxy Tab Active3 and Tab Active5 devices along with their Vyntus™ WALK application. These devices are running on a Samsung specific firmware and Android operating system (OS) that can potentially be affected by vulnerabilities.

While these vulnerabilities do not impact the Vyntus™ WALK application directly, changes made by Samsung to remediate these vulnerabilities may cause compatibility issues with the Vyntus™ WALK application.

How Samsung Is Responding

Samsung regularly publishes new updates for these tablets. These Updates may contain important security updates for vulnerabilities in the firmware and Android OS.

For details on updates related to the supported tablets, please see the following Samsung websites:

For Samsung Galaxy Tab Active3 (SM-T575): <https://doc.samsungmobile.com/SM-T575/DBT/doc.html>

For Samsung Galaxy Tab Active5 (SM-X300): <https://doc.samsungmobile.com/SM-X300/EUX/doc.html>

How Jaeger Is Responding

As Samsung releases new updates, the latest version of the Vyntus™ WALK application is tested for compatibility with these updates. For Vyntus™ WALK applications in SentrySuite™ connected mode of operation, we recommend updating to the latest available SentrySuite™ maintenance pack (MP). Each new SentrySuite™ MP contains the cumulative changes of all previously released MPs; and therefore, just the latest MP is tested. For more details regarding compatibility between SentrySuite™ and Windows OS, please refer to the dedicated compatibility bulletin on our Jaeger Medical webpage.


Testing is not performed on any tablet that no longer receives updates.

Testing of updates which do not contain security updates may be delayed or skipped.

Jaeger recommends installing any updates that have been tested as compatible per the compatibility test results tables below in a timely manner. When performing a Samsung Update, please make sure that the Vyntus™ WALK application is also updated to the latest available version. Please contact your local representative or Jaeger technical support to get the latest Vyntus™ WALK update.

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This document will be regularly updated to reflect the outcome of the compatibility tests and provide guidelines for which updates should be installed without compromising the Vyntus WALK™ application operation.

Vyntus™ WALK Application And Tablet Update Version – Compatibility And Testing Overview

This table explains which Vyntus™ WALK version is verified and validated against which tablet update version and the current test status.

Tablet	Latest Tablet OS	Tablet Update EOS date	Jaeger Test Status
Samsung Galaxy Tab Active5 (SM-X300)	Android 16	Q1 2032 ¹	Tests ongoing
Samsung Galaxy Tab Active3 (SM-T575)	Android 13	EOS	Tests stopped

- 1) For more details regarding support phases for Samsung tablets, please see https://images.samsung.com/is/content/samsung/assets/at/business/enterprise-edition/SMR_Updates_2024.pdf

Samsung Galaxy Tab Active5 (SM-X300) Compatibility Test Results

Version Release Date	Patch version	Security Update in latest build	Vyntus™ WALK Compatibility	SentrySuite™ Compatibility	Test Results
17-DEC-2025	X300XXS8CYK1	Yes	VW 3.2.7.112 apk	3.30 with MP4 3.20 with MP10	Passed ✓
03-NOV-2025	X300XXU7CYJ3	Yes	VW 3.2.7.112 apk	3.30 with MP4 3.20 with MP10	Passed ✓
09-OCT-2025	X300XXS7BYI5	Yes	VW 3.2.7.112 apk	3.30 with MP4 3.20 with MP10	Passed ✓

Samsung Galaxy Tab Active3 (SM-T575) Compatibility Test Results

Version Release Date	Patch version	Security Update in latest build	Vyntus™ WALK Compatibility	SentrySuite™ Compatibility	Test Results
27-OCT-2025	T575XXSFEYI1	Yes	VW 3.2.7.112 apk	3.30 with MP4 3.20 with MP10	Passed ✓
21-OCT-2025	T575XXSEEYG3	Yes	VW 3.2.7.112 apk	3.30 with MP4 3.20 with MP10	Passed ✓

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Known Issues From Previous Compatibility Tests

There are no known issues from previous tests for the current supported Samsung Galaxy Tab Active3 and Tab Active5 tablets with the latest Android 13 and 16 OS versions together with the verified and validated Vyntus™ WALK Application versions.

For Product or site-specific concerns, contact your Jaeger Service Representative.

For more information on Jaeger's proactive approach to Product Security and Vulnerability Management, visit <https://www.jaegerdx.com/en/product-data-security-communications>.

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