

PRODUCT SECURITY BULLETIN



Important information - Please read and keep

Subject: SentrySuite™ Software – Windows OS Quality Update Compatibility

Date: 2026-01-21

Background

Microsoft has identified native Microsoft application-level vulnerabilities that impact the Windows 10 and 11 OS, which are part of the environment in which our SentrySuite™ software runs.

While these vulnerabilities do not impact SentrySuite™ software directly, changes made by Microsoft to remediate these issues may cause compatibility issues with SentrySuite™.

How Microsoft Is Responding

Microsoft regularly publishes new builds for its Windows OS, called Quality Updates. The Quality Updates may contain important Security Updates for vulnerabilities in the Windows OS.

Each Quality Update contains the cumulative changes of all previously released updates.

All Windows OS versions have a defined “End of Life” (EOL) date after which Microsoft will not release any more Quality Updates for a version.

For details on Quality Updates and EOL dates, please see Microsoft’s Windows release health website

<https://learn.microsoft.com/en-us/windows/release-health/> and the Windows Lifecycle FAQ

<https://learn.microsoft.com/en-us/lifecycle/faq/windows>.

How Jaeger Is Responding

As Microsoft releases new Quality Updates, each version of SentrySuite™ including the latest released Maintenance Package (MP) that is compatible with the Windows OS is tested.

Each new SentrySuite™ MP contains the cumulative changes of all previously released MPs; and therefore, just the latest MP is tested.

Testing is not performed on any Windows or SentrySuite™ version considered EOL.

Testing of Quality Updates which do not contain Security Updates may be delayed or skipped.

Jaeger recommends installing any Quality Updates that have been tested for compatibility, as listed in the Windows 10 and Windows 11 Compatibility Test Results tables below, in a timely manner.

This document will be regularly updated to reflect the outcome of the compatibility tests and provide a guideline for which Quality Updates should be installed without compromising SentrySuite™ software operation.

PRODUCT SECURITY BULLETIN



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SentrySuite™ and Windows Version – Compatibility and Testing Overview

This table explains which SentrySuite™ version is verified and validated against which Windows version and the current test status.

| Windows OS | Windows Version | Windows Pro EOL date | Jaeger Test Status | SentrySuite™ Compatibility | | | |
|------------|-----------------------|----------------------|---------------------------|----------------------------|------|------|-----|
| | | | | 3.30 | 3.20 | 3.10 | 3.0 |
| Windows 11 | 25H2 | 12-OCT-2027 | Tests ongoing | yes | no | no | no |
| | 24H2 | 13-OCT-2026 | Tests ongoing | yes | no | no | no |
| | 23H2 | 11-NOV-2025 | Tests stopped 11-NOV-2025 | yes | no | no | no |
| Windows 10 | 22H2 with ESU program | 14-OCT-2028 | Tests ongoing | yes | yes | yes | no |
| | 22H2 | 14-OCT-2025 | Tests stopped 14-OCT-2025 | yes | yes | yes | no |
| | 21H2 | 13-JUN-2023 | Tests stopped 13-JUN-2023 | no | yes | yes | yes |

SentrySuite™ 3.30 is the only version that is verified and validated with Windows 11.

SentrySuite™ 3.30, 3.20 and 3.10 are currently in the support phase for Windows 10 22H2 under the Extended Security Updates (ESU) program.

SentrySuite™ 3.0 and older versions have reached EOL together with Windows 10 21H2.

Windows 11 Compatibility Test Results

| Version Release Date | Version: Build Number | Knowledge Base | Security Update in latest build | SentrySuite™ Compatibility | Test Results |
|----------------------|-----------------------|---------------------------|---------------------------------|----------------------------|--------------|
| 14-OCT-2025 | 24H2: 26100.6899 | KB5066835 | Yes | 3.30 with MP4 | Passed ✓ |
| 14-OCT-2025 | 23H2: 22631.6060 | KB5066793 | Yes | 3.30 with MP4 | Passed ✓ |

Windows 10 Compatibility Test Results

| Version Release Date | Version: Build Number | Knowledge Base | Security Update in latest build | SentrySuite™ Compatibility | Test Results |
|----------------------|-----------------------|---------------------------|---------------------------------|---|--------------|
| 14-OCT-2025 | 22H2: 19045.6456 | KB5066791 | Yes | 3.30 with MP4 3.20 with MP10 3.10 with MP10 | Passed ✓ |

PRODUCT SECURITY BULLETIN



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Known Issues from Previous Compatibility Tests

There are no known issues from previous tests for the current supported Windows 10 and 11 versions together with the verified and validated SentrySuite™ versions.

For Product or site-specific concerns, contact your Jaeger Service Representative.

For more information on Jaeger's proactive approach to Product Security and Vulnerability Management, contact us at productsecurity@jaegerdx.com or visit <https://www.jaegerdx.com/en/product-data-security-communications>.

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