

PRODUCT SECURITY BULLETIN

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Subject: SentrySuite™ – Windows 10 & 11 Security Update Compatibility

Date: 2025-08-05 (last update)

Background

Microsoft has identified native Microsoft application-level vulnerabilities that impact the Windows 10 & 11 OS, which are part of the environment in which our SentrySuite™ software runs.

While these vulnerabilities do not impact SentrySuite™ software directly, changes made by Microsoft to remediate these issues may cause compatibility issues with SentrySuite™.

CVE-2025-49719 - SQL Server Information Disclosure Vulnerability was mitigated by Microsoft through the Security Patch released in July which was tested and validated by Jaeger Medical.

How Microsoft Is Responding

Microsoft regularly publishes new builds for its Windows 10 & 11 OS, called Quality Updates. The Quality Updates may contain important security patches for vulnerabilities in the Windows OS. An overview of Windows Quality Updates may be found here:

[Windows 10 update history](#)

[Windows 11 update history](#)

How Are We Responding

The SentrySuite™ software has been validated for use with current Microsoft Windows 10 versions **22H2** and Windows 11 versions **23H2, 24H2**. Also, we request our customers to update to the latest patch as per the below table to mitigate the **CVE-2025-49719**.

As Microsoft releases new Quality Updates for Windows 10 22H2 and Windows 11 23H2,24H2 each version of SentrySuite™ that is compatible with a Windows version is tested for compatibility with the new updates. Testing is not completed on any versions considered "End of Life".

Each Quality Update contains the cumulative changes of all previously released updates. Testing of Quality Updates which are not security related may be delayed.

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This document will be regularly updated to reflect the outcome of our compatibility tests and provide a guideline for which patches may be installed without compromising SentrySuite™ software operation.

Compatibility test results

Release date	Windows 11 build	Relevant Microsoft KB	Security updates in build	SentrySuite™ compatibility	Notes
08-JUL-2025	24H2: 26100.4652 23H2: 22631.5624	KB5062553 KB5062552	Yes	3.30.2 ✓	SES 3.30 (24H2,23H2) "Local" CVE-2025-49719 - SQL Server Information Disclosure Vulnerability Security Patch
08-APR-2025 11-APR-2025	24H2: 26100.3775 23H2: 22631.5189	KB5055523 KB5055528	Yes	3.30.2 ✓	SQL Server "Client"
11-MAR-2024	24H2: 26100.3476 23H2: 22631.5039	KB5053598 KB5053602	Yes	3.30.2 ✓	SQL Server "Local"
10-DEC-2024	23H2: 22631.4602	KB5048685	Yes	3.30.2 ✓	CVE-2024-49112 - Windows Lightweight Directory Access Protocol (LDAP) Remote Code Execution Vulnerability security patch.
08-OCT-2024	23H2: 22631.4317	KB5044285	Yes	3.30.2 ✓	SQL Server "Local" Server 2019: CU 28 KB5042749 https://www.microsoft.com/en-us/download/details.aspx?id=106242
10-SEP-2024	23H2: 22631.4169	KB5043076	Yes	3.30.2 ✓	
13-AUG-2024	23H2: 22631.4037	KB5041585	Yes	3.30.2 ✓	
09-JUL-2024	23H2: 22631.3880	KB5040442	Yes	3.30.2 ✓	
14-MAY-2024	23H2: 22631.3593	KB5037771	Yes	3.30.1 ✓	
13-FEB-2024	23H2: 22631.3155	KB5034765	Yes	3.30.1 ✓	

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Release date	Windows 10 build	Relevant Microsoft KB	Security updates in build	SentrySuite™ compatibility	Notes
08-JUL-2025	22H2: 19045.6093	KB5062554	Yes	3.30.2 ✓ 3.20.9 ✓ 3.10.10 ✓	SES 3.10 , SES 3,20 (Local) SES 3.30 (Client) CVE-2025-49719 - SQL Server Information Disclosure Vulnerability Security Patch
08-APR-2025	22H2: 19045.5737	KB5055518	Yes	3.30.2 ✓ 3.20.9 ✓ 3.10.10 ✓	SQL Server "Client"
11-MAR-2025	22H2: 19045.5608	KB5053606	Yes	3.30.2 ✓ 3.20.9 ✓ 3.10.10 ✓	SQL Server "Local"
10-DEC-2024	22H2: 19045.5247	KB5048652	Yes	3.30.2 ✓ 3.20.9 ✓ 3.10.10 ✓	CVE-2024-49112 - Windows Lightweight Directory Access Protocol (LDAP) Remote Code Execution Vulnerability security patch.
08-OCT-2024	22H2: 19045.5011	KB5044273	Yes	3.30.2 ✓ 3.20.9 ✓ 3.10.10 ✓	SQL Server "Local" Server 2019: CU 28 KB5042749 https://www.microsoft.com/en-us/download/details.aspx?id=106242
10-SEP-2024	22H2: 19045.4894	KB5043064	Yes	3.30.2 ✓ 3.20.9 ✓ 3.10.10 ✓	
19-AUG-2024	22H2: 19045.4780	KB5041580	Yes	3.30.2 ✓ 3.20.9 ✓ 3.10.10 ✓	
09-JUL-2024	22H2: 19045.4651	KB5040427	Yes	3.30.2 ✓ 3.20.9 ✓ 3.10.9 ✓	
14-MAY-2024	22H2: 19045.4412	KB5037768	Yes	3.30.1 ✓ 3.20.8 ✓ 3.10.9 ✓	
13-FEB-2024	22H2: 19045.4046	KB5034763	Yes	3.30.1 ✓ 3.20.8 ✓ 3.10.9 ✓	
12-SEP-2023	22H2: 19045.3448	KB5030211	Yes	3.20.7 ✓ 3.10.9 ✓ 3.0.11 ✓	

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Release date	Windows 10 build	Relevant Microsoft KB	Security updates in build	SentrySuite™ compatibility	Notes
11-JUL-2023	22H2: 19045.3208	KB5028166	Yes	3.20.7 ✓ 3.10.9 ✓ 3.0.11 ✓	
13-JUN-2023	22H2: 19045.3086	KB5027215	Yes	3.20.7 ✓ 3.10.9 ✓ 3.0.11 ✓	
09-MAY-2023	22H2: 19045.2965 21H2: 19044.2965	KB5026361	Yes	3.20.7 ✓ 3.10.9 ✓ 3.0.10 ✓	See (10)
11-APR-2023	22H2: 19045.2846 21H2: 19044.2846	KB5025221	Yes	3.20.7 ✓ 3.10.8 ✓ 3.0.10 ✓	
10-JAN-2023	22H2: 19045.2486 21H2: 19044.2486	KB5022282	Yes	3.20.6 ✓ 3.10.8 ✓ 3.0.10 ✗	See (9)
13-DEC-2022	22H2: 19045.2364 21H2: 19044.2364	KB5021233	Yes	3.20.6 ✓ 3.10.8 ✓ 3.0.10 ✓	
11-OCT-2022	21H2: 19044.2130	KB5018410	Yes	3.20.3 ✓ 3.10.7 ✓ 3.0.10 ✗	See (8)
12-JUL-2022	21H2: 19044.1826 21H1: 19043.1826	KB5015807	Yes	3.20.3 ✓ 3.10.7 ✓ 3.0.10 ✓	
14-JUN-2022	21H2: 19044.1766 21H1: 19043.1766	KB5014699	Yes	3.20.3 ✓ 3.10.7 ✓ 3.0.10 ✓	
10-MAY-2022	21H2: 19044.1706 21H1: 19043.1706	KB5013942	Yes	3.20.3 ✓ 3.10.7 ✓ 3.0.10 ✓	

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Release date	Windows 10 build	Relevant Microsoft KB	Security updates in build	SentrySuite™ compatibility	Notes
08-MAR-2022	21H1: 19043.1586 20H2: 19042.1586	KB5011487	Yes	3.20.3 ✓ 3.10.6 ✓ 3.0.9 ✓	See (7)
08-FEB-2022	21H1: 19043.1526 20H2: 19042.1526	KB5010342	Yes	3.20.2 ✓ 3.10.6 ✓ 3.0.9 ✓	
11-JAN-2022	21H1: 19043.1466 20H2: 19042.1466	KB5009543	Yes	3.20.2 ✓ 3.10.6 ✓ 3.0.9 ✓	
14-DEC-2021	21H1: 19043.1415 20H2: 19042.1415 20H1: 19041.1415	KB5008212	Yes	3.20.2 ✓ 3.10.6 ✓ 3.0.9 ✓	See (6)
09-NOV-2021	20H2: 19042.1348 20H1: 19041.1348	KB5007186	Yes	3.20.2 ✓ 3.10.6 ✓ 3.0.9 ✓	
12-OCT-2021	20H2: 19042.1288 20H1: 19041.1288 (see Notes)	KB5006670	Yes	3.20.2 ✓ 3.10.6 ✓ 3.0.9 ✓	See (5)
14-SEP-2021	20H2: 19042.1237 20H1: 19041.1237	KB5005565	Yes	3.20.2 ✓ 3.10.6 ✓ 3.0.9 ✓	
10-AUG-2021	20H2: 19042.1165 20H1: 19041.1165	KB5005033	Yes	3.20.2 ✓ 3.10.6 ✓ 3.0.9 ✓	
13-JUL-2021	20H2: 19042.1110 20H1: 19041.1110	KB5004237	Yes	3.20.1 ✓ 3.10.5 ✓ 3.0.8 ✓	

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Release date	Windows 10 build	Relevant Microsoft KB	Security updates in build	SentrySuite™ compatibility	Notes
06-JUL-2021 (out of band)	20H2: 19042.1083 20H1: 19041.1083	KB5004945	Yes	3.20.1 ✓ 3.10.5 ✓ 3.0.8 ✓	
08-JUN-2021	20H2: 19042.1052 20H1: 19041.1052	KB5003637	Yes	3.20.1 ✓ 3.10.5 ✓ 3.0.8 ✓	
11-MAY-2021	20H2: 19042.985 20H1: 19041.985	KB5003173	Yes	3.20.1 ✓ 3.10.5 ✓ 3.0.8 ✓	
13-APR-2021	20H2: 19042.928 20H1: 19041.928 1909: 18363.1500	KB5001330 KB5001330 KB5001337	Yes	3.20.1 ✓ 3.10.4 ✓ 3.0.7 ✓	See (4)
09-MAR-2021	20H1: 19041.867 1909: 18363.1440	KB5000802 KB5000808	Yes	3.20 ✓ 3.10.4 ✓ 3.0.7 ✓	
09-FEB-2021 11-FEB-2021	20H1: 19041.804 1909: 18363.1379	KB4601319 KB5001028	Yes	3.20 ✓ 3.10.3 ✓ 3.0.6 ✓ 2.21.6 ✓	
08-DEC-2020	1909: 18363.1256 1903: 18362.125	KB4592449	Yes	3.10.3 ✓ 3.0.6 ✓ 2.21.6 ✓	See (3)
13-OCT-2020	1909: 18363.1139 1903: 18362.1139	KB4577671	Yes	3.10.3 ✓ 3.0.6 ✓ 2.21.6 ✓	
16-SEP-2020	1909: 18363.1110 1903: 18362.1110	KB4577062	No	3.10.3 ✓ 3.0.6 ✓ 2.21.6 ✓	
08-SEP-2020	1909: 18363.1082 1903: 18362.1082	KB4574727	Yes	3.10.2 ✓ 3.0.5 ✓ 2.21.6 ✓	
20-AUG-2020	1909: 18363.1049 1903: 18362.1049	KB4566116	No	3.10.2 ✓ 3.0.5 ✓ 2.21.6 ✓	
11-AUG-2020	1909: 18363.1016 1903: 18362.1016	KB4565351	Yes	3.10.2 ✓ 3.0.5 ✓ 2.21.6 ✓	

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21-JUL-2020	1909: 18363.997 1903: 18362.997	KB4559004	No	3.10.2 ✓ 3.0.5 ✓ 2.21.6 ✓	
14-JUL-2020	1909: 18363.959 1903: 18362.959	KB4565483	Yes	3.10.2 ✓ 3.0.5 ✓ 2.21.6 ✓	
16-JUN-2020	1909:18363.904 1903:18362.904	KB4567512	No	3.10.2 ✓ 3.0.5 ✓ 2.21.6 ✓	
09-JUN-2020	1909:18363.900 1903:18362.900	KB4560960	Yes, see Microsoft Security Update Guide	3.10.2 ✓ 3.0.5 ✓ 2.21.6 ✓	See (2)
12-MAY-2020	1909:18363.836 1903:18362.836	KB4556799	Yes, see Microsoft Security Update Guide	3.10.2 ✓ 3.0.5 ✓ 2.21.6 ✓	
21-APR-2020	1903:18362.815	KB4550945	No	3.10.2 ✓ 3.0.5 ✓ 2.21.6 ✓	
14-APR-2020	1903:18362.778	KB4549951	Yes, see Microsoft Security Update Guide	3.10.2 ✓ 3.0.5 ✓ 2.21.5 ✓	
30-MAR-2020	1903:18362.753	KB4554364	No	3.10.1 ✓ 3.0.4 ✓ 2.21.5 ✓	
24-MAR-2020	1903:18362.752	KB4551762	No	3.10.1 ✓ 3.0.4 ✓ 2.21.5 ✓	
12-MAR-2020	1903:18362.720	KB4551762	Yes, see Microsoft Security Update Guide	3.10.1 ✓ 3.0.4 ✓ 2.21.5 ✓	See (1)
10-MAR-2020	1903:18362.719	KB4540673	Yes, see Microsoft Security Update Guide	3.10.1 ✓ 3.0.4 ✓ 2.21.5 ✓	

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Release date	Windows 10 build	Relevant Microsoft KB	Security updates in build	SentrySuite™ compatibility	Notes
27-FEB-2020	1903:18362.693	KB4535996	No	3.10.1 ✓ 3.0.4 ✓ 2.21.5 ✓	
11-FEB-2020	1903:18362.657	KB4532693	Yes, see Microsoft Security Update Guide	3.10.1 ✓ 3.0.4 ✓ 2.21.5 ✓	
28-JAN-2020	1903:18362.628	KB4532695	No	3.10.1 ✓ 3.0.4 ✓ 2.21.5 ✓	
14-JAN-2020	1903:18362.592	KB4528760	Yes, see Microsoft Security Update Guide	3.10.1 ✓ 3.0.4 ✓ 2.21.5 ✓	

Jaeger recommends installing any relevant security updates that have been tested as compatible per the compatibility test results table above.

Compatibility test notes

- (1) Microsoft OneNote update is installed with this build and sets the default printer to OneNote. Default printer needs to be manually changed back to previously selected default printer. This does not affect SentrySuite™ software.
- (2) Microsoft introduced an issue in this build which may cause issues with printing to a physical or virtual printer. Jaeger Medical does not recommend installing this build. Instead, users should install build904, which was released by Microsoft on 16-JUN-2020 and mitigates this issue.
- (3) This will be the last Windows update released by Microsoft for Windows 10 1903. Windows 10 1903 has reached “End of Life” (EOL) status as of 08-DEC-2020.
- (4) This will be the last Windows update released by Microsoft for Windows 10 1909. Windows 10 1909 has reached “End of Life” (EOL) status as of 11-MAY-2021.
- (5) Windows 10 20H1 Build 19041.1288 has not been tested individually. 20H1 Build 19041.1348 (9-NOV-2021) includes all changes from Build 19041.1288 and has been tested as compatible.

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- (6) This will be the last Windows update released by Microsoft for Windows 10 20H1. Windows 10 20H1 has reached “End of Life” (EOL) status as of 14-DEC-2021.
- (7) This will be the last Windows update released by Microsoft for Windows 10 20H2. Windows 10 20H2 has reached “End of Life” (EOL) status as of 10-MAY-2022.
- (8) The 11-OCT-2022 update causes a system halt in the ECG measurement application with SentrySuite™ 3.0.10. Jaeger Medical is actively working on a fix. Windows 10 21H1 has not yet been tested for compatibility and results will be provided in a bulletin update at a later point in time.
- (9) The 10-JAN-2023 update causes the following issues with SentrySuite™ 3.0.10:
 1. Report Preview crashes in full view with Adobe Reader 11. Workaround: Update the Adobe Reader 11 to Adobe Reader DC.
 2. Connection between clients and server is frequently lost. Restarting the server is required to fix the issue.
- (10) This will be the last Windows update released by Microsoft for Windows 10 21H2. Windows 10 21H2 has reached “End of Life” (EOL) status as of 13-JUN-2023.

SentrySuite™ and Windows 10 & 11 Compatibility Testing Plan

All Windows 10 & 11 versions released by Microsoft have a defined “End of Life” (EOL) date after which Microsoft won’t release any more quality or security updates for the version. For details and EOL dates, please see [Microsoft’s Windows OS release information website](#) and the [Windows Lifecycle FAQ](#).

The following table explains which SentrySuite™ version is tested against which Windows 10 feature version:

Windows 10 Version	Windows 10 EOL date	Compatibility test status	SentrySuite™ Version				
			3.30	3.20	3.10	3.0	2.21 ¹
22 H2	14-OCT-2025	Tests ongoing	x	x	x		
21 H2	13-JUN-2023	Tests stopped 13-JUN-2023		x	x	x ³	
21 H1	13-DEC-2022	Tests stopped 12-JUL-2022		x	x	x	
20 H2 ²	10-MAY-2022	Tests stopped 10-MAY-2022		x	x	x	
2004 (20 H1) ²	14-DEC-2021	Tests stopped 14-DEC-2021		x	x	x	x
1909 (19 H2) ²	11-MAY-2021	Tests stopped 13-APR-2021		x	x	x	x
1903 (19 H1) ²	08-DEC-2020	Tests stopped 08-DEC-2020		--	x	x	x

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1809 ³	10-NOV-2020	Tests stopped		--	--	x	x
1803 ³	12-NOV-2019	Tests stopped		--	--	x	x

The following table explains which SentrySuite™ version is tested against which Windows 11 feature version:

Windows 11 Version	Windows 11 EOL date	Compatibility test status	SentrySuite™ Version
23 H2	10-NOV-2026	Tests ongoing	3.30
			x

- SentrySuite™ 2.21 is no longer supported. Tests have been stopped.
- Tests for Windows 10 security updates have been stopped since these Windows 10 versions have reached their EOL date and are not supported by Microsoft anymore.
- SentrySuite™ 3.0 will be EOL with the release of SentrySuite™ 3.30. Tests will be stopped for 3.0 once it is EOL.
- Jaeger Medical does not recommend using Windows 10 versions, which have been marked as EOL by Microsoft.
- These Windows 10 versions no longer receive regular quality and security updates by Microsoft and may be vulnerable to threats that emerged after the EOL date.
- The tests for SentrySuite™ 3.0 have stopped as this version has reached EOL with the release of SentrySuite™ 3.30 version.

Generic Controls

- Ensure your data has been backed up and stored according to your individual process and that your disaster recovery procedures are in place.
- Update your anti-virus and malware protection, where available.

For product or site-specific concerns, contact your Jaeger service representative.

For more information on Jaeger's proactive approach to product security and vulnerability management, contact us at productsecurity@jaegermedical.com or visit www.jaegermedical.com/product-security